

Project Specialist – Fire Alarm

Duration	Full Time
Desired Education	Technical School
Desired Experience	5-7 Years Minimum 5 years commercial fire alarm experience required specific to EST.
Responsibilities	Program and commission EST fire alarm systems. Perform EST fire alarm service calls.
Skills	High level EST, Silent Knight, or Bosch programming skills required. Strong customer service skills.
Desired Certification	Silent Knight UTC/EST Vesda
Responsibilities	<ol style="list-style-type: none">1. Install, program, test, repair, and service Fire Alarm Systems. Coordinates with electrical and low voltage subcontractors and provides technical support for installations. Colleague is key interface for technical support and training of the customer. Accountable for maximizing customer satisfaction.2. Read basic blueprints, schematics, manuals, and other specifications to determine installation procedures; Interprets manuals, schematics, and wiring diagrams, and repairs equipment, utilizing knowledge of electronics and using standard test instruments and hand tools.3. Operates systems to demonstrate functionality, commission new systems, analyze performance and identify malfunctions.4. Acts as our customers’ best service provider at all times thereby ensuring we’re the customer’s first choice for service. Takes ownership of onsite projects including safety, quality, and performance.5. Consults with engineering personnel to resolve unusual problems in system operation, maintenance, and warranty work.6. Performs all work in accordance with Federal, State and local regulations as well as company health and safety policies and procedures. Uses solid troubleshooting skills to isolate and fix problems in malfunctioning equipment or software.7. Executes most of the technical aspects of multiple projects with varying timelines and budgets including programming, start-up, certification testing, customer training, close-out documentation, and on-going technical support etc.
Skills	Exceptional customer focus and ability to work under pressure; ability to maintain awareness of, and seek to meet the needs and wants of the customer without being prompted. Solid technical skills and experience in electronic security systems Solid programming skills and proven ability to troubleshoot problems and look for solution

Must be a self-starter and work well without supervision

Solid mechanical and electrical aptitude (e.g. works with a variety of hand and power tools such as drill, screwdriver, wire stripper, hacksaw, crimper) and ability to read blueprints and drawings.

Frequent visits to jobsites are required. Minimal overnight travel is required. Valid driver's license required.

Strong verbal, written and interpersonal communication skills

Solid organizational skills and the ability to handle multiple projects simultaneously

Advanced computer skills including familiarity with MS Office applications (Outlook, Word, Excel) and proficient in other relevant applications

Other

While performing the duties of this job, the colleague may be required to climb and work in high places, stoop, bend or reach above the shoulders. Position may also require work in confined spaces and exposure to different types of outdoor weather conditions. Risk of electrical shock.

The colleague must frequently lift, push, or pull up to 25 pounds and occasionally lift, push or pull up to 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, and depth perception.

The position is a field position. The colleague regularly performs local work-related travel and minimal long-distance travel.