

## **Title: IT Network Specialist II**

**Job Posting Category: Fire, Security, Building Automation and Healthcare Technologies**

**Position Duration: Full Time**

**Desired Education: Bachelor's Degree**

**Years of Experience: 5-7 Years**

### **Responsibilities:**

Under general supervision, responsibilities may include installation, configuration, and support a local area network (LAN), wide area network (WAN), and Internet system or a segment of a network system. May maintain network hardware and software. May monitor network to ensure network availability to all system users and performs necessary maintenance to support network availability on assigned projects. Responsibilities may also include providing our customers with custom systems integrations, detailed systems upgrade planning and execution, systems audits and consultation, and/or database management and manipulation regarding Electronic Security Systems (ESS). Typically handles projects that vary in complexity. Performs other duties and responsibilities as requested or required.

### **Skills:**

Strong programming skills and proven ability to troubleshoot problems and look for solutions.

Exceptional customer focus and ability to work under pressure; ability to maintain awareness of, and seek to meet the needs and wants of the customer without being prompted.

Must be a self-starter and work well without supervision.

Strong verbal, written and interpersonal communication skills.

Solid organizational skills and the ability to handle multiple projects simultaneously.

### **Experience:**

Minimum of five years of previous computer network installation and maintenance experience.